

General Camping:

In order to guarantee the necessary hygiene and / or prevention measures to our clients, users and workers, the Management of the camping has adopted the following measures:

RECEPTION:

- In order to avoid queues and congestion, precheck-in or self-check-in and online payment will be encouraged.
- Telephone contact or instant messaging services, which allow you to contact the reception during customer service hours, will be encouraged, in order to avoid going to reception.
- Payment by card and other electronic means, preferably contactless will be encouraged throughout all the campsite facilities.
- The campsite will guarantee a minimum safety distance of 2m between the customer and its workers on the different facilities. If it is not possible to guarantee the safety distance, physical elements for protection, such as partitions, will be installed.
- The minimum safety distance between customers will be guaranteed by installing distance markers to avoid congestion and / or occasional queues.

COMMON AREAS:

- There will be information posters inside the campsite stating the restrictive conditions of use of the spaces and the hygiene rules that the client must respect.
- Hydro-alcoholic solution dispensers will be available at the access of the different campsite facilities for the use of customers (reception, bar-restaurant, sanitary blocks...).
- The capacity in the reception, swimming pools, bar and the rest of the common areas will be controlled, as well as the capacity of the animation activities, in order to guarantee the minimum distance of 2 m between customers and workers of the camping, as well as between customers.
- Cleaning, disinfection and protection of spaces and elements:
 - Increase in the frequency of cleaning and disinfection of common areas, with special emphasis on the most frequently used spaces and surfaces (door handles, bells, etc.).
 - Cleaning and disinfection of accommodation and camping areas after each stay, as well as disinfection of keys, remote controls and other utensils that may be found inside the accommodation.
 - Increase in the frequency of daily cleaning and disinfection of the sanitary blocks.
 - Increase in the frequency of daily cleaning and disinfection of playgrounds.
 - Increase in the frequency of daily cleaning and disinfection of swimming pools, their perimeters and sun beds.
 - The material used in the animation activities will be cleaned and disinfected before each use.

All these measures comply with the provisions of article 45 of Order SND / 399/2020, of 9 May, approved by the Spanish Government for the relaxation of certain national restrictions established by reason of the declaration of the state of alarm, in application of phase 1 of the Plan for the transition to a new normality, and complementary regulations of application.

Restrictive conditions of use of the facilities and hygiene regulations must be observed by customers.